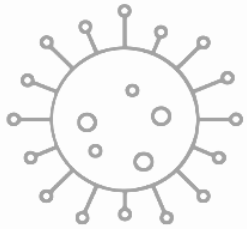




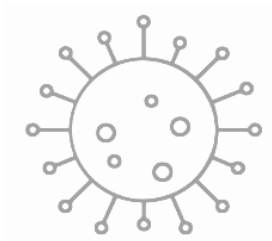
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# COVID-19: Back-to-work

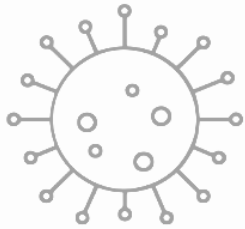
## Guidance for Radon Professionals

### Welcome





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COVID-19 has imposed limitations, but has also provided an opportunity for our members to set themselves apart and lead by example.





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## CARST/C-NRPP COVID-19 STATEMENT

*CARST/C-NRPP regards people's health as an important priority.*

CARST/C-NRPP and our certified professionals are committed to helping home and building owners protect themselves from the negative health effects of radon exposure. With that same commitment, we recommend that our professionals take an approach of prevention and preparedness with respect to COVID-19, to protect themselves and their employees, as well as the occupants of the buildings where measurement and mitigation activities are conducted.



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## BE TRANSPARENT WITH YOUR CLIENTS:

- Set standards and follow through
- Give clients and other members of the public, confidence that we are GENUINE about taking care of their health.
- Consider the perspective of your clients.
- Develop clear open communications.
- Help them anticipate the new environment that you will be working in.

**Remember: Trust is easy to break and hard to get back.**

[www.carst.ca](http://www.carst.ca)



We recommend that each company complete the following steps:

Confirm  
Provincial and  
Regional  
Recommendations

Develop a  
Company  
Statement

Develop Internal  
Company  
Procedures (SOPs)

Develop  
Homeowner  
Communications



The recommendations set by public health authorities differ across the country and from region to region.

As such, the procedures established by C-NRPP professionals may not all be the same.

**IMPORTANT** - COVID procedures should *not be a point of competition* between certified professionals.

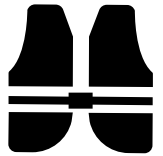
We want to present a *united front of professionalism*.



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Regulations may change. Keep up-to-date with your provincial/regional recommendations.

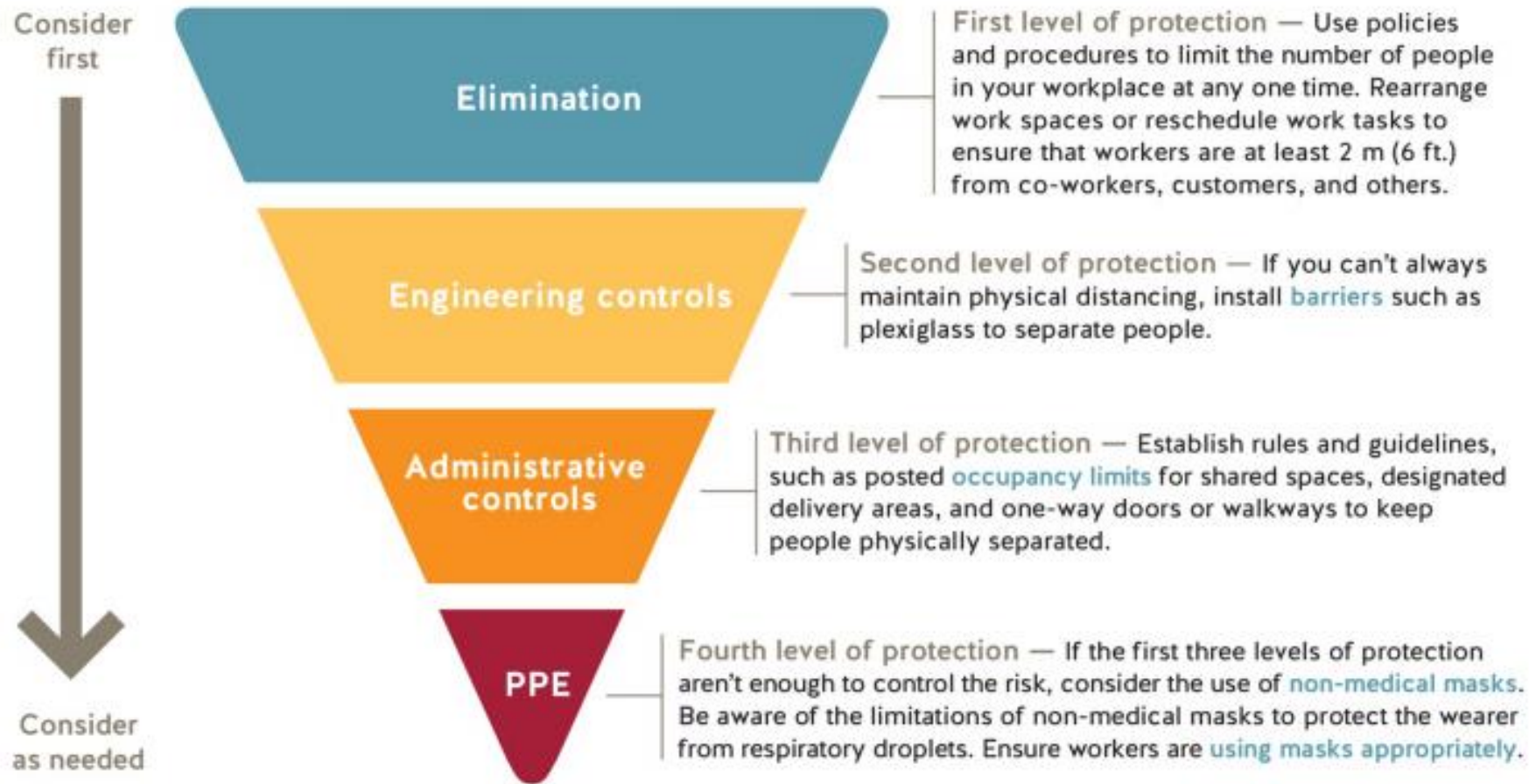


Don't forget your usually Health and Safety Requirements.





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<https://www.worksafebc.com/en/resources/health-safety/checklist/covid-19-safety-plan?lang=en>





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Confirm Provincial  
and Regional  
Recommendations

**Confirm Provincial and Regional Recommendations:**

Confirm that you are allowed to provide your services as provincial and regional recommendations regarding access into buildings and work areas can change. Keep up to date on information as health authorities may restrict activities if COVID-19 cases increase.

In addition, each region may have specific recommendations on workplace safety requirements with respect to COVID-19. Please make sure you are familiar with the local recommendations where you plan to work.



Develop a  
Company  
Statement

**Company Statements:**

- Consider all stakeholders including employees, sub-contractors, home/building owners and occupants,
- Include the concepts of making health a priority and optimizing the client experience.
- Amended current Workplace Health and Safety policies to include proper measures with respect to COVID-19

***We recommend that you develop a public facing one-page document that will communicate with your clients both your COVID-19 statement and the health and safety measures that will affect your interactions.***



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**Develop Internal  
Company  
Procedures  
(SOPs)**

Confirm with local recommendations and requirements for your region/province, and include COVID-19 measures as well as usual Workplace Health and Safety requirements.

**Here are some things to consider for your SOPs:**

- Employee Health Check in - must be Fit for Work
- Consider scheduling work during low-occupancy times within the building (or home)
- Including Physical distancing measures (contactless interactions) between clients and co-workers
- Access to handwashing stations and bathroom facilities
- Contactless interactions with bystanders
- Cleaning and disinfecting surfaces including materials left behind
- Cleaning and disinfecting tools and materials removed from the site
- Select, usage and care of Personal Protective Equipment (PPE)
- Suggested phrases of communication for employees
- Suggested public signage
- Good record keeping
- Dealing with a potential exposure to COVID-19



Develop  
Homeowner  
Communications

### Homeowner Resources:

We recommend that you develop resources to help you interact with your customers from a distance.

#### These resources could include:

- Sending any contracts that need signing in advance for electronic signatures.
- Setting up contactless payments through emailing invoices, and payment by credit cards.
- Creating an occupant health questionnaire for buildings where you will work.
- Setting up meetings through virtual meetings, facetimes or phone calls.
- Using facetime to give them a tour of the work you are doing, or use it for onsite questions.
- Developing a homeowner information form to gather relevant information.
- Ensuring that any waiver of liability that needs to be signed is provided for electronic signature.

***Prevention includes reducing your proximity to clients and the length of time of interactions***



## Be considerate of limiting your liability:

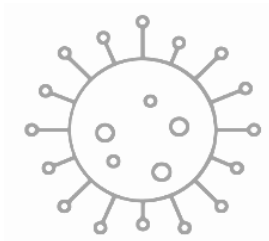
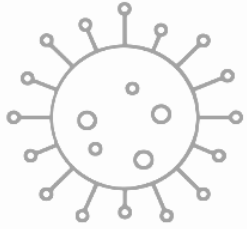
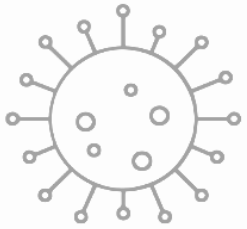
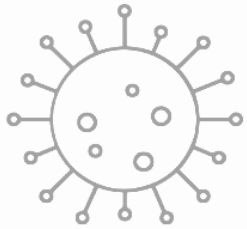
- Maintain proper documentation of procedures (due to changing recommendations, include links to the reference recommendations)
- Maintain proper documentation of employee training, morning check-ins and unusual circumstances during the day
- Maintain proper documentation of client responses to pre-entry questionnaire
- Ask permission to enter premises

*“From a commercial general liability aspect, coverage would respond to protect a client if they were sued for transferring the virus from one person to the next as there is coverage for bodily injury. At this point however, it would be nearly impossible to determine where people obtained the virus from, if a customer was at fault, etc., however I do expect there to be a lawsuit brought forward regarding this at some point (likely as the economy picks back up and the virus is still spreading).”  
quote from an insurance representative*

<https://www.osler.com/en/resources/regulations/2020/managing-the-coronavirus-covid-19-for-employers>



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Each C-NRPP Professionals/Company will need  
to develop their own steps.

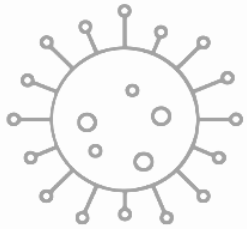
To assist, we have a practical example

With Jeff Leblanc





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## Resources

We've compiled a guide to address some of the PPE that you may be wearing or considering wearing.

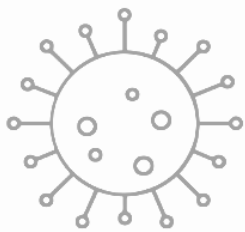
PDF document on PPE



# Canadian Association of Radon Scientists and Technologists

## Helping Canadians Reduce Radon Risk





## REDUCE THE SPREAD OF COVID-19. WASH YOUR HANDS.

**1**  
Wet hands with warm water

**2**  
Apply soap

**3**  
For at least 20 seconds, make sure to wash:

- palm and back of each hand
- between fingers
- under nails
- thumbs

**4**  
Rinse well

**5**  
Dry hands well with paper towel

**6**  
Turn off tap using paper towel

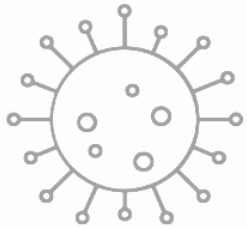
☎ 1-833-784-4397

@ [canada.ca/coronavirus](https://canada.ca/coronavirus)

✉ [phac.info.aspc@canada.ca](mailto:phac.info.aspc@canada.ca)



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# Explore the Links!

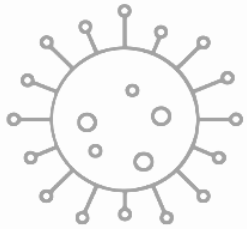
We've included many links, because each province has developed so many resources to help you!

To give you an idea of what's out there, we'll look briefly at a few examples:





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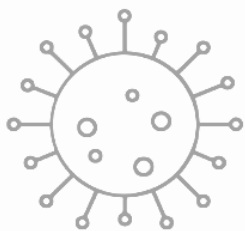
## Example 1: New Brunswick Guides

<https://www.worksafenb.ca/media/60996/embracing-the-new-normal.pdf>

<https://www2.gnb.ca/content/dam/gnb/Departments/eco-bce/Promo/covid-19/covid-op-plan-guide.pdf>



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## Example 2: Quebec Construction Checklists

A daily checklist:

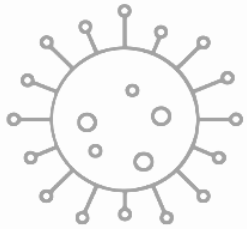
<https://www.cnesst.gouv.qc.ca/salle-de-presse/covid-19-info-en/Documents/DC100-2146A-I-Daily-Checklist.pdf>

Poster for workers: <https://www.cnesst.gouv.qc.ca/salle-de-presse/covid-19-info-en/Documents/DC900-1076A-1-Poster-Preventive-Measures.pdf>





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## Example 3:

Pre-developed Posters:

<https://www.alberta.ca/covid-19-information-posters.aspx>

<https://www.ccohs.ca/products/publications/covid19/>