



Canadian Association of Radon Scientists and Technologists
Association Canadienne des Scientifiques et Technologues de Radon

CARST/C-NRPP's Privacy Policy

CARST (The Canadian Association of Radon Scientists and Technologists) and C-NRPP (Canadian National Radon Proficiency Program) and its employees take your privacy seriously and we have developed our website and policies with this as a priority. This document lets you know how we collect your personal information, what we do with it and how we are taking measures to protect it.

1. Why do we collect your personal data?

CARST/C-NRPP interacts with its clients/customers/public in a few different ways. As our goal is to raise awareness on radon and work together with other organizations to raise awareness. If you are a member of our organization part of the reason you are a member is so that we can share your information with those who need your services and invite you to participate in initiatives (events or collaborative activities) that we are doing in your area. So, we have developed a membership form to collect various types of information that we think would be relevant to others looking to your services. In order to have a membership with us, we need to know your first and last name, organizational name, email address and province. If you are looking for us to send you items such as purchased items or free promotional material, we will need your most current mailing address as well. After that, the more information you share with us, the better we know you, and connect with you, so it's up to you to share what you want.

Here are some other reasons why we collect your information:

To Keep You Informed

When we have something important to tell you about our organization, upcoming events, new resources or activities - we use collected contact information to reach you.

To Improve Our Sites

When you visit our sites, we collect information — such as your IP address, location, times that you visit and more — to let us know how people navigate our site and how we can improve it.

To Give You Information You Might Actually Find Interesting

We use things such as cookies, pixel tags and similar tools to help us provide better, more relevant content on our sites. We also use these tools to see how effective our information and images are and to identify any problems that we need to fix. All in all, we just want to give you a website worth browsing.



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2. What do we collect?

Our membership form will collect the following information:

When You Make an Account

CARST/C-NRPP stores information such as your name, email address and passwords so you can log in, and it helps us verify your account.

When You Use Social Media

If you sign in to your CARST/C-NRPP account using social media, we ask to access certain information to help create the account. We only store your email address for signing in later.

When You Buy Products, Register for Events or Request Printed Promotional Material

When you buy products, or request printed promotional material from CARST/C-NRPP, we ask for information such as your name, address and phone number so we can get your order processed and shipped to you. When you register for events (online or in person) we will request your name and email address so we can send you relevant attendance information.

When You Contact CARST/C-NRPP

We may collect things such as your contact and certification information during support calls to ensure that you get the help you need.

When You Use Location Features

Sometimes we need to collect your device's location. That makes it a lot easier to tell you about things such as radon events in your area, collaborative opportunities you may be interested in and even survey data which may help you with your business.

We also have various times on the website where we will ask for your location, so we know where our viewers are coming from when they are looking for information on our website.

3. Consent

Knowledge and consent are required for us to be able to collect, use or disclosure your personal information except where required or permitted by law. Providing us with your Personal Information is always your choice. However, your decision not to provide certain information may limit our ability to provide you with our products or services. We will not require you to



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consent to the collection, use, or disclosure of information as a condition to the supply of a product or service, except as required to be able to supply the product or service.

4. Limiting Collection

The Personal Information collected will be limited to those details necessary for the purposes identified by us. With your consent, we may collect Personal Information from you in person, over the telephone or by corresponding with you via mail, facsimile, or the internet.

5. Limiting Use, Disclosure and Retention

Personal Information may only be used or disclosed for the purpose for which it was collected unless you have otherwise consented, or when it is required or permitted by law. Personal Information will only be retained for the period of time required to fulfill the purpose for which we collected it or as may be required by law.

6. Accuracy

Personal Information will be maintained in as accurate, complete and up-to-date form as is necessary to fulfill the purposes for which it is to be used.

7. Safeguarding Customer Information

Personal Information will be protected by security safeguards that are appropriate to the sensitivity level of the information. We take all reasonable precautions to protect your Personal Information from any loss or unauthorized use, access or disclosure.

8. Openness

We will make information available to you about our policies and practices with respect to the management of your Personal Information.

9. Customer Access

Upon request, you will be informed of the existence, use and disclosure of your Personal Information, and will be given access to it. You may verify the accuracy and completeness of your Personal Information, and may request that it be amended, if appropriate. However, in certain circumstances permitted by law, we will not disclose certain information to you. For



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example, we may not disclose information relating to you if other individuals are referenced or if there are legal, security or commercial proprietary restrictions.

10. Handling Customer Complaints and Suggestions

You may direct any questions or enquiries with respect to our privacy policy or our practices by contacting: info@carst.ca

11. Additional Information

Other Websites

Our website may contain links to other third-party sites that are not governed by this privacy policy. Although we endeavor to only link to sites with high privacy standards, our privacy policy will no longer apply once you leave our website. Additionally, we are not responsible for the privacy practices employed by third party websites. Therefore, we suggest that you examine the privacy statements of those sites to learn how your information may be collected, used, shared and disclosed.